

Strategic Risk Register

5	Failure to meet the increasing demands for quality advice and support for our membership across the College.											
Residual Status	AMBER	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July

Impact	<ul style="list-style-type: none"> Negative impact on members not receiving appropriate advice College services not referring to the Advice Centre Long waiting times for advice, often of a timely nature Reduction in the quality of the advice we can offer
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Executive Lead	Head of Student Voice & Communications
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Score			Control in place	Pending Controls	
Impact	Likelihood	Effectiveness of Controls			
Medium	Medium		<ul style="list-style-type: none"> Ensure there is an appropriate level of staff support and staff knowledge to meet demand 		
			<ul style="list-style-type: none"> Collect detailed usage statistics and evidence to inform future expansion or preventative campaigning 		
			<ul style="list-style-type: none"> Regular meetings in place with President, DPW and Director of Student Support to influence College's Wellbeing Strategy 		

Comments / Updates:	March 2019 : Advice Manager Vacancy
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