



Imperial College Union Board of Trustees

20 Feb 2019

AGENDA ITEM NO.	Item 19
TITLE	Managing Directors Report
AUTHOR	Jarlath O'Hara
EXECUTIVE SUMMARY	As substantive items are all covered elsewhere in the agenda, this report contains a brief update on recruitment and the commitment to circulate Balanced Scorecard commentary once the figures are compiled after 15 Feb.
PURPOSE	To update Board.
DECISION/ACTION REQUIRED	None required

Managing Director's Report

Introduction

This agenda includes separate papers on key focus areas of 18/19 Budget, progress against 18/19 Business Plan, College and Union Strategy day and 19/20 Business Plan themes. The primary areas for report are therefore covered in those papers resulting in an otherwise brief report.

Recruitment

A key focus has been recruitment of key staff and Keriann Lee has now been appointed as the permanent Head of Student Voice & Communications. This creates a vacancy in Keriann's previous substantive position of Marketing & Communications Manager and so the recruitment has begun for that post. Following an unsuccessful recruitment drive for an Operations Manager, we are in the middle of a second drive and are hopeful of finding a suitable candidate. We will shortly open recruitment for a permanent Head of Student Experience.

Following appointment of the Operations Manager, there are further positions within Bars & Catering to appoint to create a full team with less dependency on temporary / agency staff. Our Head Chef remains on long term sick leave and therefore the dependency on agency staff remains in that area.

Balanced Scorecard

At the time of the paper deadline, the md-year (January) Balanced Scorecard figures are not complete. I will circulate the balanced scorecard update to Board separately to the board papers.