

Imperial College Union
Deputy President (Finance & Services) Report
A Note by Ravi Pall

Clubs and Societies

- I have received loads of event budgets; this shows lots of promise for our student activity in the third term. It's great to see exams are not getting in the way of this.
- Don't forget the tour budget submission deadline is the 9th May

Commercial Services

- In the absence of the commercial services manager, the operations manager, and external consultant and myself have stepped in to cover various aspects of the role. A lot of work since last council has gone into staff issues, as well as continual investigations and development in this area. There isn't much I can say in addition to below, but things are most definitely on the up.
- After much anticipation, scrutiny and a few interviews, we have at last hired a new Commercial Services Manager. I believe the person coming into the role will be a fantastic asset to imperial college union, and with our new finance manager we will have a whole new commercial aspect to our organisation, which in the long run will be better for our students, and our financial health. The person appointed to this position is expected to begin mid June. Next year will be an exciting one for sure.
- On less happy news our functions manager, although a temporary fill in, has left. This is a sad event, as we all appreciate all the work he put into the job. We will again be temporarily filling in the position, until we can more clearly define what we want from the role (depending on the organisation of commercial services). Everyone should still email Beit Conferences as before.
- We have developed a new time sheet system for our casual staff. Many of the problems with the old procedure were to do with the student staff not getting paid correctly or on time. Our new electronic system now uses college cards to accurately send worked times, directly to our finance department.
- We are currently advertising positions for an assistant bar manager and more full time casual bar staff. This will help with some of the sub standard service we saw a times near the end of last term, where many of the staff on duty were from an agency.
- Our food menu is seeing a revamp for the third term. I believed the menu was too tired and stale, and I think you would agree. We have put this menu into place, however with the introduction of the new commercial services manager, I expect this to last only to the end of the year.
- We have also been meeting with some of our reps for the bars. We are finally getting much appreciated support from them, which help improve the service we get from the bar. For example we now have branded glasses. These reps are also proving lots of support for the summer ball.

Summer Ball

- Tickets go on sale this 3rd May. Tickets are £5 cheaper for one week only, so don't miss out!!!
- The Summer Ball 2011 is progressing well. All acts have been confirmed, and announced slowly over the holiday period. Much of the last 2 weeks before the bank holiday has been spent coding the summer ball website (thesummerball2011.com) and ticket payment systems with lots of the credit going to Rob Osborne and Will Dugdale. I have written a blog post about the various changes, so please see that for more specifics. The hard work now is processing all the logistics of what is needed when. I'd like to thank our entertainments manager, and operations manager for the effort they have put into the ball so far.

Annual Leave

- I was on leave from 15th April to 3rd May